

A vibrant, multi-colored patchwork rug featuring various floral and geometric patterns. The central focus is a rectangular mat with a light beige background and the word "Welcome" written in a black, serif font. The surrounding rug panels include designs such as a yellow sunburst on a light blue background, a white flower with a purple center on a blue background, a blue flower with a yellow center on a green background, a blue flower with a yellow center on a green background, a white flower with a red center on a blue background, and a yellow and orange sunburst on a yellow background. The overall aesthetic is warm and inviting.

Welcome





Putting
ourselves in the
shoes of a
person who
walks in the
door for the first
time

Checklist Approach





Before I get there:

- Worship Time is posted on the church/door/sign
- Other activities are posted on the church/door/sign
- It was easy to know when the service time was by doing a Google search
 - Worship time is immediately visible on website landing page without needing to scroll
- The entry door is clearly marked (I don't have to guess which door is the one I should use)



When I walk through the door:

- When I walk in, I am greeted by someone who welcomes me
- Someone introduced themselves to me and asked my name
- Someone introduced me to someone else by name
- Someone asked me something about myself/what brought me to church that day
- I was invited to sit with someone when I arrived or those sitting nearby me introduced themselves
- Options for families were explained when we arrived (pew activity bags, Sunday School, children's time, welcoming of noise)



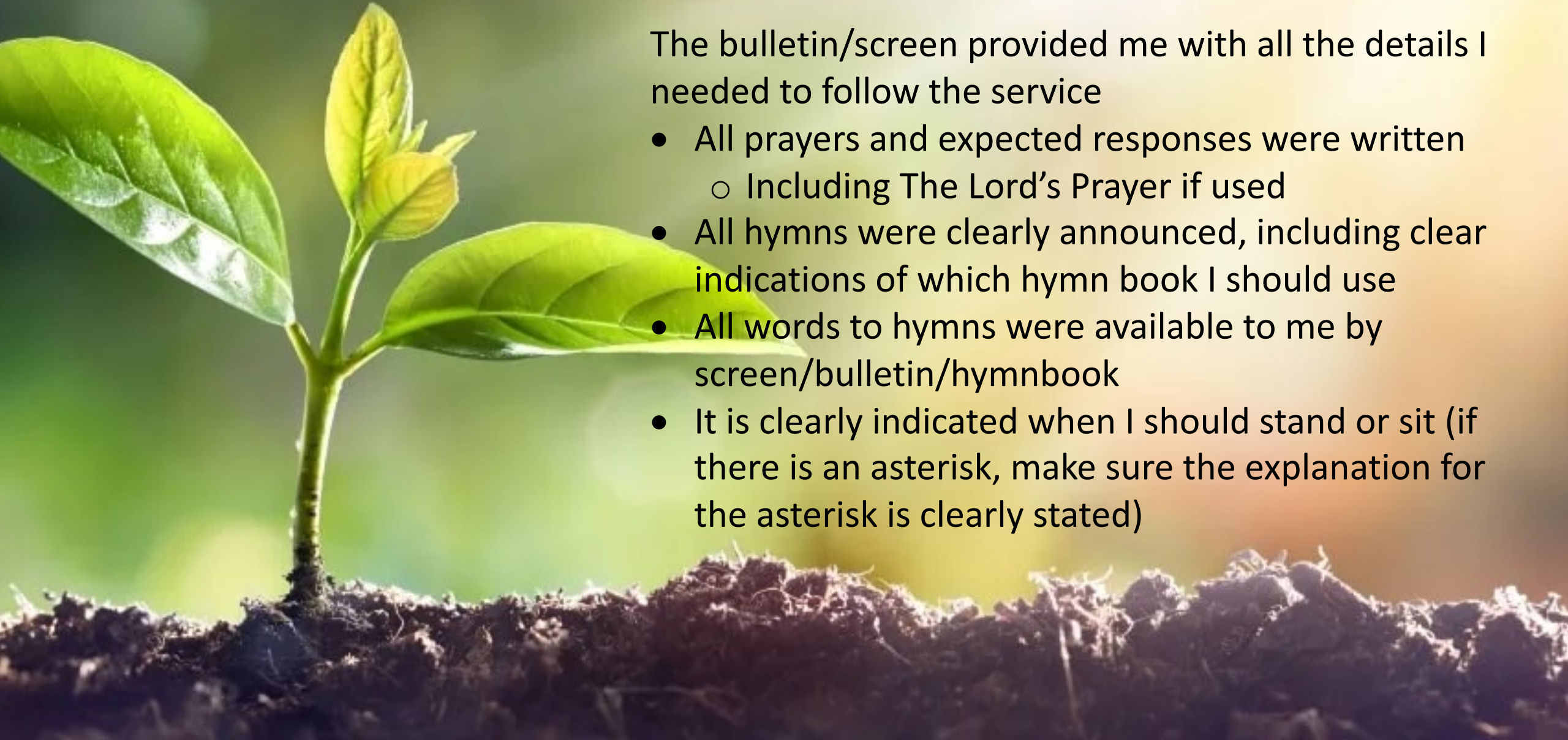
Once I sit down:

- It was easy to identify the location of the bathroom or someone told me where it is
- I received a bulletin or the service details were provided on a screen
 - If details were on screen, I was told upon entering the worship space that everything I would need to participate would be on screen

During the Service:

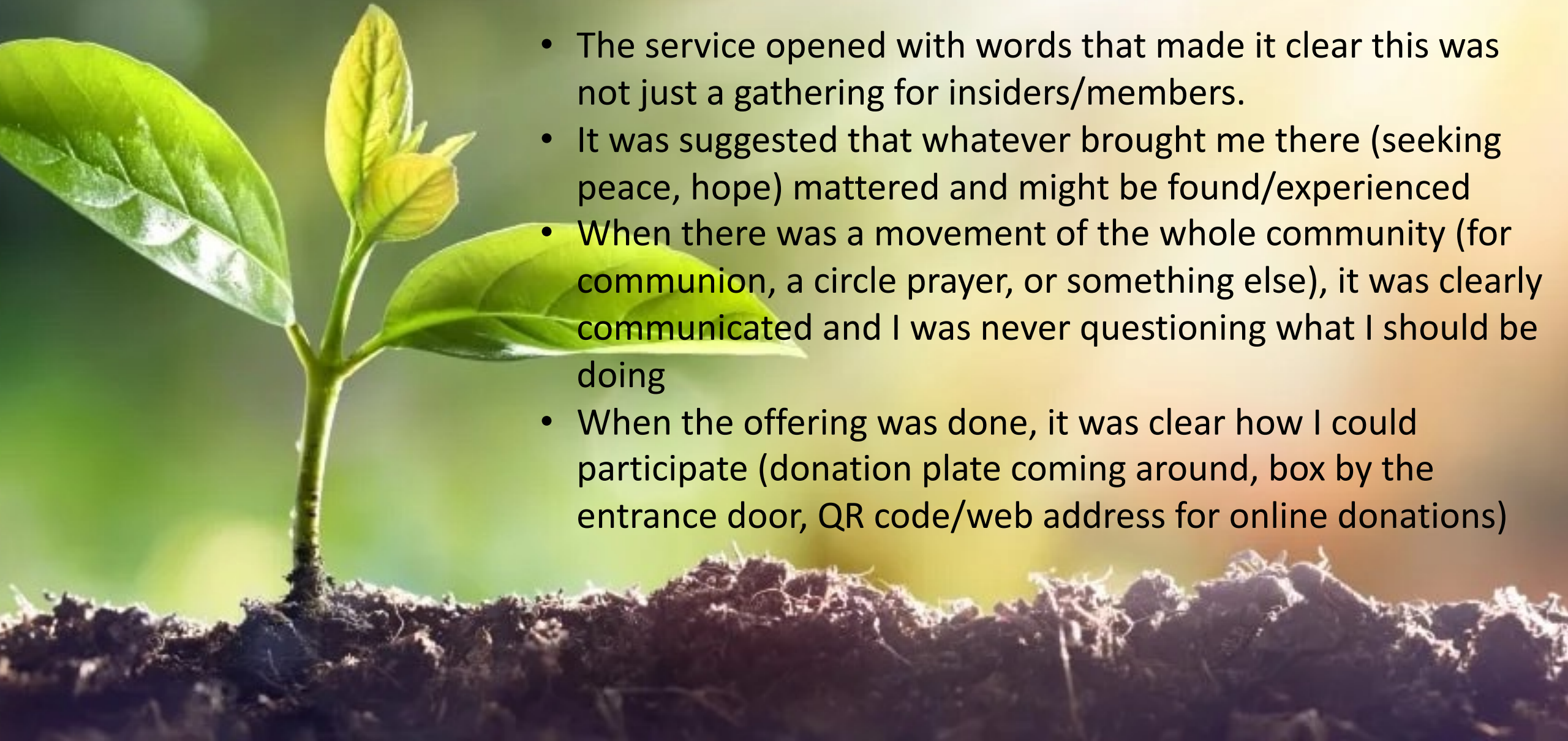
The bulletin/screen provided me with all the details I needed to follow the service

- All prayers and expected responses were written
 - Including The Lord's Prayer if used
- All hymns were clearly announced, including clear indications of which hymn book I should use
- All words to hymns were available to me by screen/bulletin/hymnbook
- It is clearly indicated when I should stand or sit (if there is an asterisk, make sure the explanation for the asterisk is clearly stated)



During the Service:

- The service opened with words that made it clear this was not just a gathering for insiders/members.
- It was suggested that whatever brought me there (seeking peace, hope) mattered and might be found/experienced
- When there was a movement of the whole community (for communion, a circle prayer, or something else), it was clearly communicated and I was never questioning what I should be doing
- When the offering was done, it was clear how I could participate (donation plate coming around, box by the entrance door, QR code/web address for online donations)



During the Service:

There was a clear link online (easy to find) about how to donate
All announced events had a clear location (not just 'at Samantha's house' or 'in the Friendship Room')

- Events that were announced were framed in a generous, exciting manner (i.e. this is a wonderful opportunity to) rather than in an anxious/scarcity (i.e. we desperately need volunteers to...)
- Emphasis in announcements was on the possibility of spiritual growth and interpersonal connections not recruiting helper

The language used in the service was simple and easy to understand (not too churchy/did not require too much background)

- Churchy terms were explained/unpacked





After the Service:

If there was coffee/conversation held after the service, I was invited personally to join

If there was coffee/conversation held after the service, someone engaged with me in conversation (I did not feel like there was a tight-knit group that I couldn't break into)

Other key items:

- The minister was introduced to me/or introduced themselves to me
- If there was coffee/conversation held after the service, I was invited personally to join
- The bulletin/display included information on how to reach the minister (phone/email)
- I was personally invited to return/felt encouraged to join in the community again



Other things?





**Guess who's
coming to
worship?**